Unilever Q3 2013 Trading Statement Paul Polman / Jean-Marc Huët October 24<sup>th</sup> 2013





## SAFE HARBOUR STATEMENT



This announcement may contain forward-looking statements, including 'forward-looking statements' within the meaning of the United States Private Securities Litigation Reform Act of 1995. Words such as 'will', 'aim', 'expects', 'anticipates', 'intends', 'looks', 'believes', 'vision', or the negative of these terms and other similar expressions of future performance or results, and their negatives, are intended to identify such forward-looking statements. These forward-looking statements are based upon current expectations and assumptions regarding anticipated developments and other factors affecting the Unilever group (the "Group"). They are not historical facts, nor are they guarantees of future performance.

Because these forward-looking statements involve risks and uncertainties, there are important factors that could cause actual results to differ materially from those expressed or implied by these forward-looking statements. Among other risks and uncertainties, the material or principal factors which could cause actual results to differ materially are: Unilever's global brands not meeting consumer preferences; increasing competitive pressures; Unilever's investment choices in its portfolio management; inability to find sustainable solutions to support long-term growth; customer relationships; the recruitment and retention of talented employees; disruptions in our supply chain; the cost of raw materials and commodities; secure and reliable IT infrastructure; successful execution of acquisitions, divestitures and business transformation projects; economic and political risks and natural disasters; the debt crisis in Europe; financial risks; failure to meet high product safety and ethical standards; and managing regulatory, tax and legal matters. Further details of potential risks and uncertainties affecting the Group are described in the Group's filings with the London Stock Exchange, NYSE Euronext in Amsterdam and the US Securities and Exchange Commission, including the Group's Annual Report on Form 20-F for the year ended 31 December 2012 and Annual Report and Accounts 2012. These forward-looking statements speak only as of the date of this announcement. Except as required by any applicable law or regulation, the Group expressly disclaims any obligation or undertaking to release publicly any updates or revisions to any forward-looking statements contained herein to reflect any change in the Group's expectations with regard thereto or any change in events, conditions or circumstances on which any such statement is based.

# Paul Polman – CEO

#### Introductory remarks



# Jean-Marc Huët – CFO





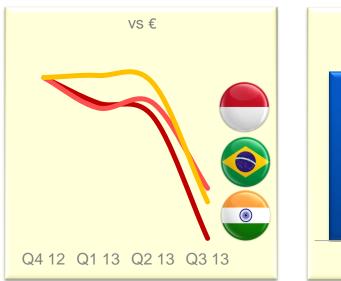
## Market environment remains challenging

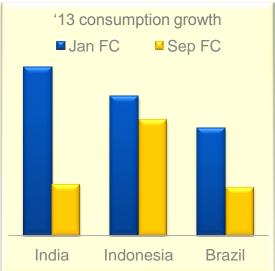


#### **Devaluing currencies**

#### Weaker consumer demand

#### Developed markets flat to down



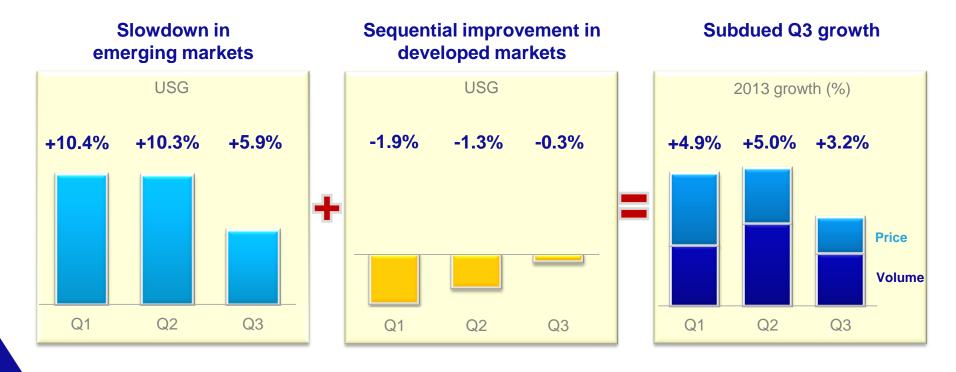




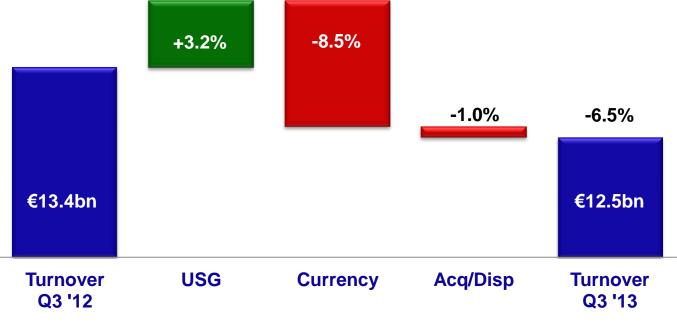
#### Source: Oxford Economics /Haver Analytics

#### On track despite tough market conditions









## **Personal Care: Strong momentum continues**





- Growth ahead of our markets
- Broad-based and volume driven
- Good balance of growth across portfolio
- Supported by margin accretive innovations



#### **Personal Care innovations**





Dove Repair Expertise global rollout







Toni & Guy in US

Vaseline body lotion sprays in US & Europe

Oral 'Expert Protection' range global rollout

## Foods: Performance held back by spreads

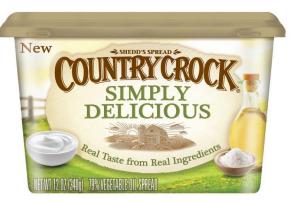


Q3 growth (%) Gradual improvement in spreads but still down 0.7 'Goodness of sunflower' campaigns in Q4 **Continued good growth of Knorr cooking products** -0.3 **Steady growth in dressings** -1.0 USG Volume Price



#### **Foods innovations**









Country Crock 'Simply Delicious' in US Knorr baking bags in Latam

Hellmann's 100 years in US

## Home Care: Healthy growth driven by volume





- Strong momentum through market development
  - Innovative formats such as liquids
  - Increasing usage in fabric conditioners
  - Urbanisation driving household care



#### **Home Care innovations**









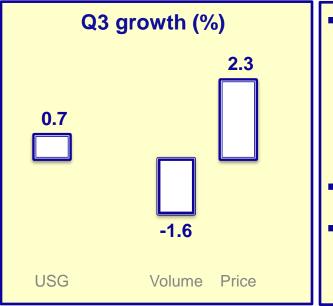


New Persil concentrated liquid detergent in Europe

Comfort Aromatherapy in South East Asia Domestos and Cif pouches in emerging markets

#### **Refreshment: Stable performance**





Ice Cream:

- Strong Northern Europe weather related
- Weak Southern Europe economy related
- Shedding low margin business in US
- Continued growth in Tea
- AdeS soy drinks sales impacted by recall in Brazil



#### **Refreshment innovations and M&A**









Lipton Green Tea in South Asia New Cornetto global rollout

T2 acquisition in Australia

# Paul Polman – CEO

#### **Concluding remarks**



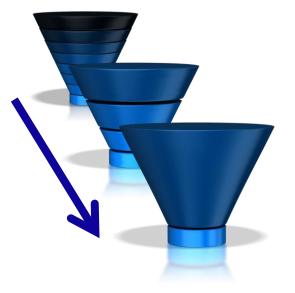
#### Doing the right things for the long term



Investing in growth opportunities



#### Simplification – Project Half



# Accelerating cost reduction



We remain on track for our 2013 priorities





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